

Telehealth Services

Telehealth at Learning Dynamics refers to the remote delivery of our services including phone, email, fax, messaging, or synchronous (live) videoconferencing. All interactions will fall under this term. Learning Dynamics does its best to maintain apprised of telehealth regulations. Telehealth is offered as a resource to increase accessibility to our services. As with all our services, it is voluntary and may be terminated at any time, by client or clinician.

Clients participating in telehealth services at Learning Dynamics agree to the following:

- A private space is required, and headphones must be used to ensure the privacy of information shared.
- Only agreed upon participants will be present. For example, roommates/friends/intimate partners/children should not be in the room if they are not part of the session. The presence of any individuals not approved by both parties will be cause for termination of the session.
- Clients may not record or store videoconference sessions (audio or visual).
- Dress and environment will be appropriate to an in-office visit.
- At the start of each session, clients will disclose their physical location and provide a phone number where they can be reached in the event of service disruption. Unknown locations will be cause for termination of the session.
- Payment is due at the time services are rendered. Payment can be made by providing a credit card or having the clinician charge a card on file.
- With your permission we will bill your insurance company for services received by one of our independently licensed clinicians. As a reminder, we are not your insurance company and cannot guarantee coverage for any of our services. Only your insurance company can confirm if our services are covered by your plan (in office or virtual). You are responsible for all fees.